

## “My Bank” Welcomes MST

There are a number of similarities between First United Bank and Trust and MST, primarily a commitment to customer service. First United is actually known as “My Bank First United” indicating the institution’s focus on enriching its customer’s lives through effective financial solutions.

My Bank First United provides stability. Founded in 1900, highly respected bank rating companies have consistently listed My Bank First United among their top-performers. These ratings are based upon an institution’s capital strength, earnings, quality of assets and management.

Headquartered in Oakland, Maryland, My Bank First United serves communities throughout Maryland’s Garrett, Allegany, Washington and Frederick counties, and West Virginia’s Mineral, Hardy, Monongalia and Berkeley counties, as well as neighboring areas of Pennsylvania. First United Corporation, a one bank holding company with over \$1 billion in assets, currently has 26 full-service offices and a Customer Service Center.

MST implemented the Loan Loss Analyzer in My Bank First United last year. While the addition of this system has received praise by bank officials, there is another key aspect of MST that also rates well with the Maryland-based institution.

“I would say that the staff is wonderful and the technical assistance is superb,” Chelsea Wall, Information & Security Specialist at First United Bank & Trust.

The MST Loan Loss Analyzer (LLA) is designed to address the complexity of estimating the Allocation for Loan and Lease Losses (ALLL), a bank’s most critical quarterly calculation. In 2009 alone, the MST LLA was installed in banks located in 14 states.

MST is located in Atlanta, Georgia. For more information, call 877.910.9789 or email [kelly.solesbee@mainstreet-tech.com](mailto:kelly.solesbee@mainstreet-tech.com).